



Network Support Technician

West Des Moines, IA

Competitive Salary • Excellent Benefits

Earlham Savings Bank is looking for a Network Support Technician to work Monday through Friday and an on-call rotation. This position provides system support for all staff including computers, printers, phones, Microsoft Office, and company applications.

Primary responsibilities:

- Serve as the primary point of contact for staff in resolving IT requests
- Setup and maintain IT hardware, software, and related equipment
- Escalate issues, when necessary, for resolution within departmental guidelines and processes
- Perform any additional responsibilities as requested or assigned

Qualifications:

- Must have experience supporting Windows 10 and Microsoft Office
- Must have strong analytical and problem-solving abilities
- Must be well organized and have strong written and oral communication skills
- Associate's degree in Information Systems, Computer Science or related field or the equivalent work experience and knowledge
- Preferred IT experience in Banking and/or the financial services industry
- IT certifications preferred

Apply by sending your resume to careers@earlhambank.com

Earlham Savings Bank is an Equal Opportunity Employer and Member FDIC.